

GP							
BMH website							
Leaflets							
Social media							
Events in Bristol							
Local publications (eg newspapers, magazines)							
BMH e-newsletter							

6) Is there anywhere else you think information about BMH services should be available for people who need to use our mental health services for the first time?

7) What methods do you think BMH should use to communicate with service users and carers who are currently accessing services? *Please rate in order of importance, with 1 being the most important and 7 being the least.*

Ranking/location of information	1	2	3	4	5
Email					
BMH website					
Social media					
BMH e-newsletter					
Service user and carer meetings					

8) Are there any other methods that you would like BMH to use to communicate with service users and carers who are currently accessing services?

9) Which BMH social media sites do you keep up-to-date with?

- Twitter Facebook
YouTube None

10) What do you like about BMH's social media channels?

11) How do you think we could improve our social media channels?

12) Do you visit the BMH website?

- Yes No

13) What do you like about the BMH website?

14) How do you think the website could be improved?

15) Do you receive the BMH monthly e-newsletter?

Yes

No

Please note that you can sign up to the e-newsletter here: <http://ow.ly/1gTo3093MF3>

16) What do you like about the e-newsletter?

17) How do you think the e-newsletter could be improved?

18) How do you think that BMH communications are effective?

19) How do you think that BMH communications could be improved?

Please provide your name and contact details if you are happy to be contacted by BMH to help the system review and improve its communications in the future.

Please return this survey to System Leadership Team, Bristol Mental Health, Colston Fort, Montague Place, Bristol, BS6 5UB or scan it and email it to hannah.carr1@nhs.net.

If you have any queries about the survey or require it in a different format, please call 0117 919 2348.