



Bristol Clinical Commissioning Group

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Press Release

New pioneering integrated health services start in Bristol

From today (1 October) Bristol will have a range of innovative new mental health services, provided by a partnership of nearly 20 expert providers, being phased in.

Working under the banner of Bristol Mental Health will be a broad range of services provided by organisations chosen by Bristol Clinical Commissioning Group for their expertise and experience in delivering high quality mental health care and support.

This is a significant day for the biggest CCG retendering exercise which has redesigned services and selected organisations to provide these new services. More than 1,000 people have been involved in the consultation over plans for the new mental health services, and more than 70 service users, carers, GPs and other clinicians have been involved in designing the new services and evaluating the bids for the services, which will cost around £25 million a year.

The new services will:

- Be based in Bristol and so be better placed to meet the diverse and unique needs of the city's population
- Aim to intervene as early as possible to support people experiencing mental health problems
- Signpost people quickly across an integrated system using a "No wrong door" approach
- Bring together the NHS and the voluntary sector working together to ensure every service user gets the best possible care
- Provide a 24/7 crisis service for people experiencing a severe mental health crisis with a single telephone number in which every call will be answered by a mental health professional.(The new crisis service started in May).

If you need this letter in a different format, please telephone the number under the address

Chair: Dr Martin Jones

Chief Officer: Jill Shepherd

Bristol CCG pledges to help make Bristol a place where health inequalities are reducing. We will do this through our directors and staff spending time in the community with local groups and at local services listening to what patients need.



The services are being phased in over six months and new, specially trained recovery navigators will soon start to work with service users to ensure everyone receives the right support at the right time.

Services that are starting in October include:

- Assessment and recovery
- Crisis (began in May)
- Early intervention in psychosis
- Complex psychological interventions
- Dementia wellbeing service
- Employment service

Other services will start next year, including the Bristol Sanctuary, community rehabilitation, community access support and assertive engagement.

Bristol Mental Health is made up of Avon and Wiltshire Mental Health Partnership Trust (AWP) working with nine voluntary sector organisations including the Bristol-based charity Second Step, (a Bristol based mental health charity), Dementia Wellbeing Service (Devon Partnership NHS Trust with the Alzheimers's Society) Richmond Fellowship (a national mental health charity) and St Mungo's Broadway (a charity working with homeless people)

Jill Shepherd, Chief Officer of Bristol CCG, said: "This is an exciting day for us all as we see new mental health services open their doors in Bristol for Bristol people. Bristol Mental Health will be an exceptional partnership of providers including NHS trusts and well known voluntary sector organisations, who will provide high quality services in the city. We have put the patient in the driving seat and around 25 patients and carers have been closely involved throughout the retendering process, and will continue to be involved in the running of the partnership organisation."

Lou Winstone, independent lived experience consultant who has used local mental health services, was one of the evaluators. She said: "We look forward to an improved and modernised service that is more responsive, compassionate and where the needs of service users and carers are the top priority."

James Eldred, AWP's clinical director for Bristol, said: "It is unprecedented for this number of NHS and voluntary sector organisations to work together in this way to provide NHS mental health services. The next six months, as we start to roll out the new services, will be a huge but exciting challenge for all of us. We're looking forward to collectively making a positive impact on the mental health of our city." AWP is also running the inpatient mental health services.

Aileen Edwards, chief executive of Bristol-based mental health charity Second Step, said: "Today is a significant day for everyone in Bristol. The city's new mental health services will look and feel different to us all. Not only have they been shaped by people who have used services and their carers – but they are being delivered by experts from local voluntary organisations with a total of 240 years of experience between them. At Second Step we are delighted to be part of an integrated diverse partnership delivering key community mental health services to the city and through our new recovery navigators we will ensure people in the city have a far greater chance of managing their mental health in the best way possible."

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Richmond Fellowship regional manager Diana Hamilton said: “We’re enhancing the specialist employment support on offer to local people who have a mental health problem that is affecting their ability to find or stay in work. Our exciting partnerships with the Bristol Somali Resource Centre and Windmill Hill City Farm will allow us to provide vocational opportunities for our clients that will give them real life work experience as part of a stepping stone into employment. We’ll also be working with local employers to increase their awareness of mental health and to better support employees with mental health problems.”

The date also sees the start of Bristol Dementia Partnership, made up of Devon Partnership and the Alzheimer’s Society. Jaquie Mowbray, operational lead for the Bristol Dementia Partnership and Paula Shears, service manager at the Alzheimer’s Society said: “We are very excited about the launch of the Bristol Dementia Partnership. It is a fantastic opportunity to launch services that will make a fundamental change to how people with dementia and their carers are supported and continue to live well. Bristol is leading the way.”

In January 2015 community access support will begin and in April 2015 the following services will commence:

- The Sanctuary
- Community rehabilitation
- Community access support
- Assertive engagement

Ends

For further information contact Julie Hendry, 0117 900 2238

Notes to Editors

Community Mental Health services are the core mental health services costing around £17 million a year. These services include:

- A locality based **Assessment and Recovery service** which will work closely with GPs and see patients within 3 days of referral 7 days a week.
- A comprehensive **Crisis Service** is supporting and treating patients experiencing a severe mental health or emotional crisis 24 hours a day.
- An **Early Intervention in Psychosis Service** that will ensure the best care for people experiencing their first episode of suspected psychosis
- A **Complex Psychological Interventions Service** that will deliver effective complex psychological therapies to patients and will ensure that all Bristol services are psychologically informed by training and supporting staff across the system.

Other services include: **The Dementia specialist wellbeing service**, worth around £4.5 million a year, will provide an integrated person-centred Primary Care led model for people with dementia and their family and carers. The Dementia Wellbeing Service will provide assessment, diagnosis, on-going wellbeing and services for people with complex needs, through shared care with Primary Care. **Employment Service**, worth around £450,000 a year, will provide specialist employment support to

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people with a mental health problem that is affecting their ability to retain, or seek, employment.

Richmond Fellowship

Is a specialist provider of mental health service providing high quality services to the 9,000 people supported each year. Richmond Fellowship pioneered and practised a belief in social inclusion and recovery for more than 50 years, and is now one of the biggest voluntary sector providers of mental health care in England. It offers a wide range of housing, care, employment and community support across more than 120 services.

www.richmondfellowship.org.uk

Second Step

Bristol-based mental health charity Second Step works with people across the region offering them housing, support and hope. From October, Second Step, together with four other voluntary organisations, will be employing a number of new recovery navigators who will provide a key role in ensuring every person using Bristol's new community mental health services will have the best support possible to help them take control of their lives.

Second Step is also lead partner in setting up and running Bristol's new Community Rehabilitation Service. From next April the focus of its work will be in the community, rather than in hospital wards, helping people with severe and enduring mental health problems live as independently as possible. The other partners are the women's mental health organisation Missing Link and the Avon and Wiltshire NHS Partnership Trust (AWP).

St Mungo's Broadway

St Mungo's Broadway provides a bed and support to more than 2,500 people a night who are either homeless or at risk, and works to prevent homelessness, helping about 25,000 people a year. It is a registered charity and supports men and women through more than 250 projects across the South and South West. In Bristol St Mungo's Broadway currently manages the Compass Centre in Stokes Croft, a range of hostels, supported housing projects and specialist services, including the Bristol Men's Crisis House. From April 2015 St Mungo's Broadway will manage the assertive engagement Service, in partnership with One25, and the Bristol Sanctuary.

www.mungosbroadway.org.uk

Bristol Dementia Partnership

Brings together Devon Partnership NHS Trust (DPT) and the Alzheimer's Society. The Alzheimer's Society is the country's leading support and research charity for people with dementia. It has an international reputation for excellence and, through its network of local services, reaches 30,000 people a year. Devon Partnership NHS Trust provides a range of mental health and learning disability services across Devon – including high quality dementia services. Its memory clinics have received an innovation award from the Royal College of Psychiatrists.

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